

**Annexure C**

**Data for every month ending** February - 2023

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		NA
2	SEBI (SCORES)	0	0	0	0	0		NA
3	Depositories	0	0	0	0	0		NA
4	Other Sources (if any)	0	0	0	0	0		NA
5	<b>Grand Total</b>	0	0	0	0	0		NA

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April - 2022	0	1	0	1
2	May - 2022	1	0	1	0
3	June - 2022	0	0	0	0
4	July - 2022	0	0	0	0
5	Aug - 2022	0	0	0	0
6	Sep - 2022	0	0	0	0
7	Oct - 2022	0	0	0	0
8	Nov - 2022	0	0	0	0
9	Dec - 2022	0	1	0	1
10	Jan - 2023	1	0	1	0
11	Feb - 2023	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.  
^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2017-18	0	0	0	0
2	2018-19	0	1	1	0
3	2019-20	0	0	0	0
4	2020-21	0	1	1	0
5	2021-22	0	0	0	0
	<b>Grand Total</b>	0	2	2	0